# **NovelBranch Book Lending** Kiosk **FAUQUIER**

# **OPPORTUNITIES**

FOR ALL

540-422-8500 fauquierlibrary.org



## **Library Kiosk**

Checking out materials from **Fauquier Public Library** has never been easier or more accessible, thanks to a NovelBranch book lending kiosk at the Vint Hill Community Center.

The kiosk offers popular adult, young adult and children's books. It is easy to use; all you need is your library card!

### How to check books out from the kiosk:

Scan the barcode on the back of your library card or that you have stored on the library's mobile app.

When the door unlocks, open the door and select the books you'd like to check out.

Close the door and wait while the books are checked out by the kiosk.

Collect your receipt or choose to have a receipt emailed to you.

### How to return books to the kiosk:

Scan the barcode on the back of your library card or that you have stored on the library's mobile app.

When the door unlocks, open it and place books with blue spine labels back on a shelf in the kiosk.

Close the door and wait while the books are checked in by the kiosk.

Collect your receipt or choose to have a receipt emailed to you.

It's that easy!

# **Frequently Asked Questions**

# **Getting a Library Card**

### **Warrenton central library**

11 Winchester Street Warrenton, VA

### **Bealeton branch library**

10877 Willow Drive North Bealeton, VA

### **John Marshall branch library**

Marshall Community Center 4133 Rectortown Road Marshall, VA

# Warrenton, Bealeton and John Marshall locations hours:

Monday - Thursday 10 a.m. - 8 p.m. Friday - Saturday 10 a.m. - 5 p.m. Sunday 1 - 5 p.m.

### **Vint Hill kiosk**

Vint Hill Community Center 4235 Aiken Drive Warrenton, VA 20187

### Vint Hill kiosk hours:

Monday - Friday 9 a.m. - 9 p.m. Saturday 9 a.m. - 5 p.m.

### Fauquierlibrary.org

Open 24/7

# Can I place holds on items in the kiosk?

Holds cannot be placed on items in the kiosk. Books in the kiosk are for immediate check out, even when there are multiple holds on the same title in the library's regular collection.

# Can I pick up holds from other library branches in the kiosk?

No, the kiosk is not designed for hold pick-up. Holds may be picked up at the library branches.

### Can I check out books if I owe fines?

Library card accounts must be in good standing to use the kiosk. Patrons with over \$10 in fines and fees are not eligible to use the kiosk until the fines are paid.

### Can I pay fines online?



Yes. Fines and fees can be paid online using Visa or Master Card by logging into your library account.
Use the QR code to access

your account log in page.

# Can I get a receipt for the items I have checked out or have returned?

Receipts are available in print and e-mail format for materials checked out or returned via the kiosk. Email receipts will be sent to the email address on file in your account. How do I know which books to put back in the kiosk or to put in the book drop adjacent to the kiosk?

Library materials with a **BLUE SPINE LABEL** should be returned to a shelf in the kiosk. These items will be automatically checked in and removed from your account once the door to the kiosk is closed.

Library materials with CLEAR, YELLOW OR GREEN SPINE LABELS should be returned to the book drop next to the kiosk.

# When will library materials be checked in and come off my library account?

Items with blue spine labels, placed in the kiosk, will be automatically checked in and removed from your account once the kiosk door is closed and the books are scanned.

Items with clear, yellow or green spine labels and items placed in the book return will be checked in and removed from your account in 3-5 business days.

Fines do not accrue for the time library materials are in the book drop waiting to be picked up by library staff.

# How many items may I check out from the kiosk?

To ensure there are items available for everyone, we ask that you limit check outs to fewer than 10 items.

Getting a library card is easy—and free! Stop by any Fauquier Public Library location with your photo ID or scan the QR code to apply for a library card online.

\*Use of the kiosk requires a permanent 10-digit library card number; temporary card numbers are not accepted.

# **Using the Mobile App**

Use your mobile device whenever and wherever you are to connect to Fauguier Public Library.

Manage your account, search the catalog, reserve items for pick up, check out and renew materials. For support using the app contact <a href="mailto:support@iii.com">support@iii.com</a>.





### **Need Assistance?**

To renew your library card or request assistance using the kiosk call 540.422.8500 and speak to a member of library staff.

The NovelBranch book lending kiosk is funded by a PATH Foundation Make-It-Happen grant matched with American Rescue Plan Act (ARPA) grant funds available to Fauquier County through the Library of Virginia.